Click to Dial

Integrations · https://learning.pcrecruiter.net/site/docs/integrations/click-to-dial/

The new “TEL Tag” will allow almost any phone system to dial using the Phone Icon to the right of any phone number in a PCRecruiter Phone field.

Set the Default Phone Application

Windows

1. Select **Start** from the bottom left corner of your machine
2. Begin typing **“Default Protocol”**
3. Select **Choose a default app for each protocol**
4. Scroll down to **TEL**
5. Click **Choose a Default** directly to the right
6. **Select the phone** you would like to use (such as Skype)
7. **Close**

Mac

1. Open **FaceTime** application
2. Click **FaceTime** in the top left menu
3. Click **preferences**
4. At the bottom of the preferences menu, use the dropdown to select the **default calling application**

Enable the .TEL protocol

To enable the .TEL protocol you must be logged in as a user with full admin security settings.

1. Go to **System**

2. **Users**
3. **Manage Users**
4. Select the **username** you wish to enable it for
5. Click the **gear icon** next to the Contact Phone field
6. Click the **Hyperlink** tile on the left
7. Toggle it **on** and click **Save**

Using the Dialer

1. Access any **record** in PCR
2. Locate a **phone field** that is populated with a valid phone number
3. Click the **phone icon**
4. An add activity screen will appear (For quick activity writing access) and the external app will launch dialing the specified number